

Worksite Well-being – Wellness Reimagined

Amanda-Rae Garcia, MBA, CHPD, MHFA – Dir. Health Management Consulting

DFW ISCEBS Thursday, January 11

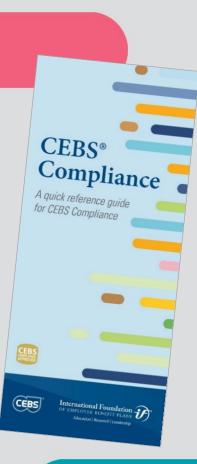


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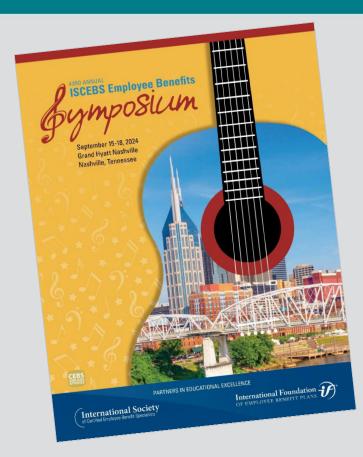
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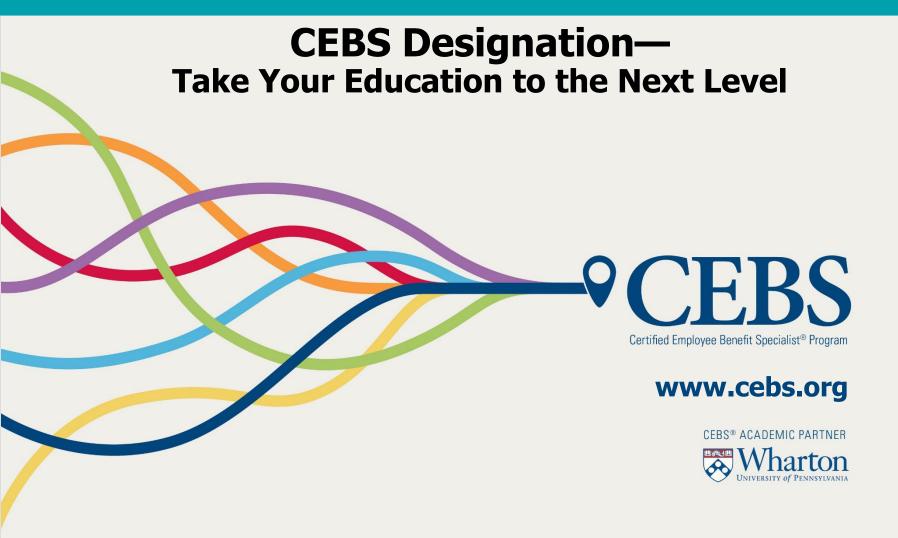
43rd Annual Symposium



• September 15-18, 2024

ISCEBS

- Grand Hyatt Nashville
- Nashville, Tennessee



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Worksite Well-being – Wellness Reimagined

New era of opportunities for employees

Hosted by: Marsh McLennan Employee Health and Benefits

Facilitated by Amanda-Rae Garcia, MBA, CHPD, MHFA – Dir. Health Management Consulting



Wellness Reimagined:

Making Employee Well-Being a Powerful Competitive Advantage













Nice to meet you Superheroes ©



MMA Proud 7+ years Corporate Health & Welfare 21 years Population Health Management Strategic Consulting SMU Adjunct professor

Audience Please

Wellness Reimagined

Discussion Targets

- Stats and Facts
- Approach/Barriers/Opportunities
- Best Practices
- Resources to help
- Questions/ Final thoughts



In the Well-being know Peer Pressure Positives

- 52% of US Companies offer wellness programs
- 50% of wellness programs include biometric screening
- 72% of employers saw a reduction in healthcare costs after implementing a wellness program
- The average return on investment for well-being 3:1 ---with disease/condition management 6:1
- Wellness programs can reduce absenteeism 14-19%
- 87% of employees consider health and wellness offerings when choosing an employer
- 69% of employers have a comprehensive workplace tobacco control (policies, cessation programs, benefits and strategies)



Stats and Facts

Making it rain employer \$\$\$

Undeniable the potential impact that not having a well-being program causes on your bottom line.



\$20 Million of opportunity loss for every 10k workers due to low well-being and its drain on performance.



\$322 Billion global cost of turnover and lost productivity when low wellbeing shows up as employee burnout.



\$45 Million avoidable sick days or the equivalent of all working individuals in Texas taking 3 days off every year



Employers cover half the cost of healthcare, 55%, via Health Insurance plans/ and pay 75% of premiums



³⁄₄ of the money spent by private insurance goes to treat employees with chronic conditions

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36.4Billion is paid by US employers because of employees missing work with chronic conditions

Employee Chatter keeping up to stay competitive

56%

Employees have fewer sick days. 60% say they're more <u>productive</u> when they work as well.

In addition, 30% say they've had a disease detected by these programs, allowing them to begin treatment before it progresses. 80%

of employees whose employers are engaged in their wellness say they enjoy their work. **79%**

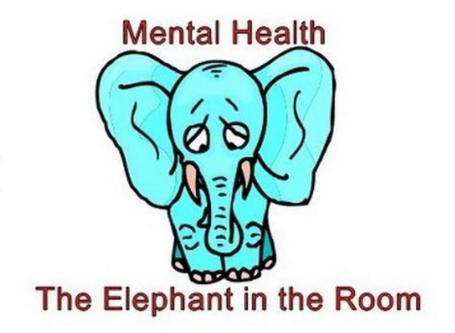
Of employees believe worksite wellness programs help them be as productive as possible. Similarly 79% also believed such programs had helped them avoid being sick..

89%

of workers companies that support well-being initiatives are likely to recommend their company as a good place to work..

It must be said....

- 80% of workers report that recent events have negatively impacted their mental health
- 65% say its affecting their ability to work.
- 14% of those in distress have sought mental health care- most paying out of pocket
- 70% of employees report burnout
- 90% of HR professionals report experiencing burnout



Workers who feel unsupported by their employer are twice as likely to make a career change

Understanding Employee Mental Health in Unprecedented Times | Lyra Health

HR Professionals: People Team Members

What is going on with the people's people....

98% of HR professionals reported burnout

94% overwhelmed

88% dread their work

97% emotional fatigue because of work

83% office politics disrupting the workplace

29% feel their work is valued in their organization

70% open to leave their jobs

73% don't feel they have the resources to do their jobs

HR Professionals are bearing the load of burnout at a larger capacity

- Great Resignation
- Workplace changes
- 5 different generations working at one-time
- Bara HR. leaders, feel, the hrunt of the work place changed landscape



Approach - Opportunities - Barriers





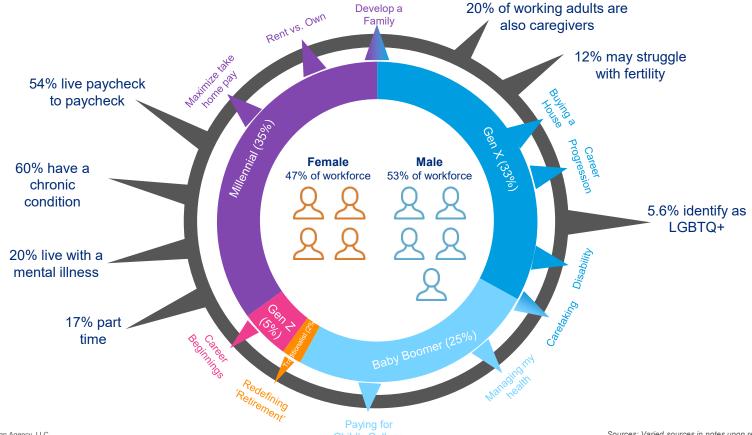
Marsh McLennan Agency takes a multi-faceted approach to delivering a balanced wellbeing program.

We work with clients to develop and implement actionable strategies that incorporate all dimensions of an individual's well-being to spark engagement at work, and let them grow outside of the workplace personally and professionally. The combination helps employees reach their full potential.

MMA DIMENSIONS OF Well-being

No one thing will make all employees feel valued

It will take providing varied and valued benefits within a caring culture



Seize Opportunities

Recognize and address barriers

Don't miss an opportunity to level set and create enthusiasm! If you are not excited about it, your teammates won't be either.

Barriers

- Operating in departmental silos
- Piecemeals Fragmentation Disarray
- No buy-in
- Unsupportive attitudes Well-being is fluff
- No budget
- No current Culture
- No dedicated staff No one to help
- No Goal/ Vision or Mission
- We don't have time

Opportunities

- Well-being is an initiative for ALL
- Be comprehensive and Complete
- Plant seeds- Influence upward Direct your audience
- Unsupportive attitudes Well-being is fluff
- Utilize public health and carrier resources
- Make a plan to integrate into business practice
- Build the team- incorporate colleagues outside of HR
- If the story doesn't exist, create it. Use your insights.
- Your employees spend most waking hours with you

Best Practices

The Well-being Game got better and more inclusive

So should the conversation

Holistic Well-being

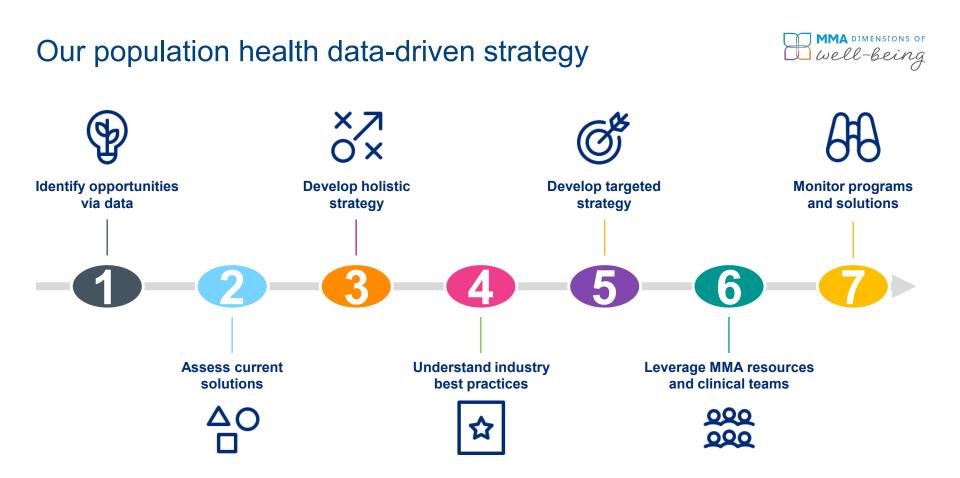
Engagement

Productivity

Business Practices

COMMUNICATION IS KEY!



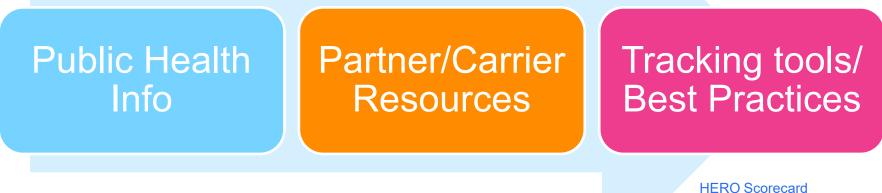


Resources

Marsh & McLennan Agency LLC



Put the wheels in motion

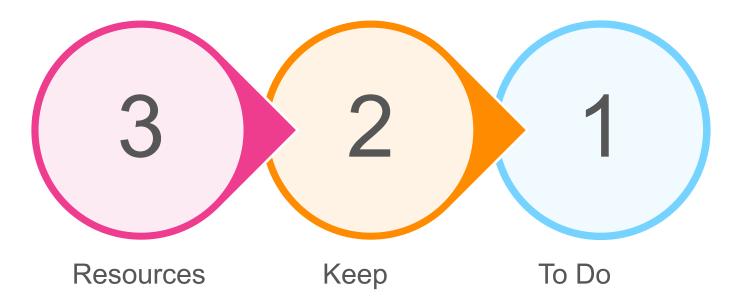


<u>HERO</u> <u>Centers for Disease Control</u> <u>American Heart Association</u> <u>QUIT Texas</u> Health Plan Partners Broker Partners EAP Existing Vendor relationships HERO Scorecard Centers for Disease Control American Heart Association

> MMA Playbooks MMA Toolkits

Closing Thoughts – Take it Away!

Closing Thoughts



Tips for Success

10 take aways

- 1. KISS IT
- 2. Use your peers for insight ---but make your program yours
- 3. The right timeline is the one that exists for you and your team members
- 4. Put the wheels on- Don't reinvent
- 5. Be holistic- Don't force it
- 6. Make it matter
- 7. Track it What gets measured gets managed
- 8. <u>Practice it What gets managed means it</u> <u>MATTERS</u>
- 9. Target it Be specific and SMART with Goals
- 10. Embark on Journey Well-being programs should evolve, pivot, and change as your organization does

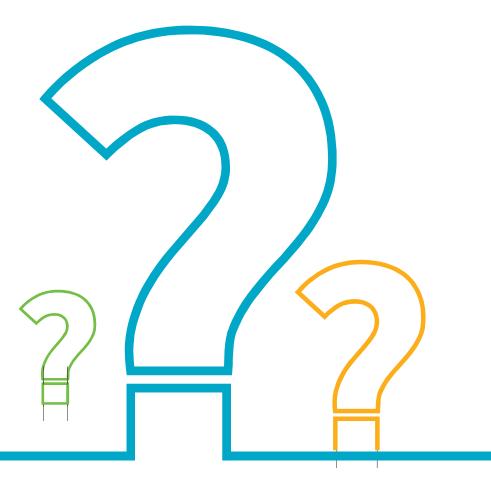




Self-Care is essential and crucial

You cannot pour from an empty cup

Questions



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