

# Worksite Well-being – Wellness Reimagined

Amanda-Rae Garcia, MBA, CHPD, MHFA – Dir. Health Management Consulting

DFW ISCEBS Thursday, January 11

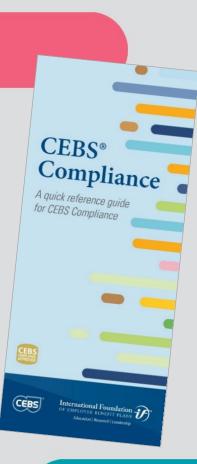


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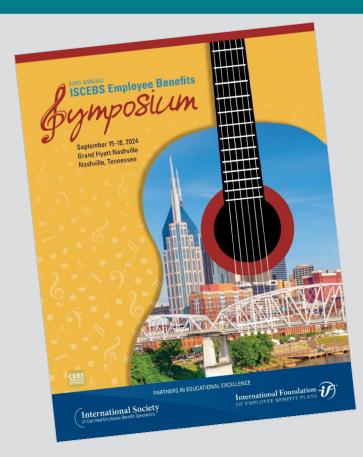
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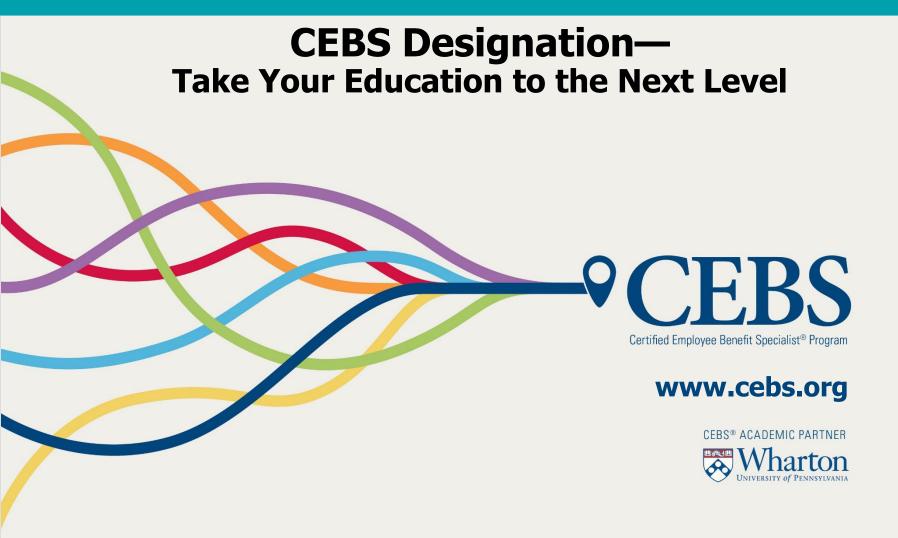
# 43<sup>rd</sup> Annual Symposium



• September 15-18, 2024

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- Grand Hyatt Nashville
- Nashville, Tennessee



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## Worksite Well-being – Wellness Reimagined

New era of opportunities for employees

Hosted by: Marsh McLennan Employee Health and Benefits

Facilitated by Amanda-Rae Garcia, MBA, CHPD, MHFA – Dir. Health Management Consulting



#### **Wellness Reimagined:**

Making Employee Well-Being a Powerful Competitive Advantage













Nice to meet you Superheroes ©



MMA Proud 7+ years Corporate Health & Welfare 21 years Population Health Management Strategic Consulting SMU Adjunct professor

#### **Audience Please**

## **Wellness Reimagined**

#### **Discussion Targets**

- Stats and Facts
- Approach/Barriers/Opportunities
- Best Practices
- Resources to help
- Questions/ Final thoughts



#### In the Well-being know Peer Pressure Positives

- 52% of US Companies offer wellness programs
- 50% of wellness programs include biometric screening
- 72% of employers saw a reduction in healthcare costs after implementing a wellness program
- The average return on investment for well-being 3:1 ---with disease/condition management 6:1
- Wellness programs can reduce absenteeism 14-19%
- 87% of employees consider health and wellness offerings when choosing an employer
- 69% of employers have a comprehensive workplace tobacco control (policies, cessation programs, benefits and strategies)



## Stats and Facts

Making it rain employer \$\$\$

# Undeniable the potential impact that not having a well-being program causes on your bottom line.



\$20 Million of opportunity loss for every 10k workers due to low well-being and its drain on performance.



\$322 Billion global cost of turnover and lost productivity when low wellbeing shows up as employee burnout.



\$45 Million avoidable sick days or the equivalent of all working individuals in Texas taking 3 days off every year



Employers cover half the cost of healthcare, 55%, via Health Insurance plans/ and pay 75% of premiums



<sup>3</sup>⁄<sub>4</sub> of the money spent by private insurance goes to treat employees with chronic conditions

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36.4Billion is paid by US employers because of employees missing work with chronic conditions

#### **Employee Chatter** keeping up to stay competitive

**56%** 

Employees have fewer sick days. 60% say they're more <u>productive</u> when they work as well.

In addition, 30% say they've had a disease detected by these programs, allowing them to begin treatment before it progresses. 80%

of employees whose employers are engaged in their wellness say they enjoy their work. **79%** 

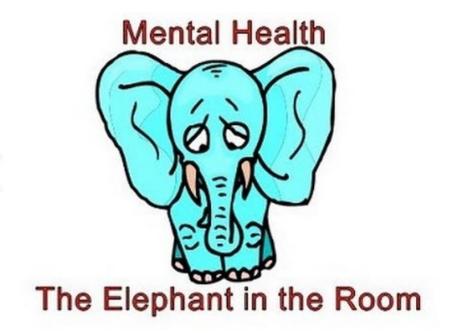
Of employees believe worksite wellness programs help them be as productive as possible. Similarly 79% also believed such programs had helped them avoid being sick..

# 89%

of workers companies that support well-being initiatives are likely to recommend their company as a good place to work..

### It must be said....

- 80% of workers report that recent events have negatively impacted their mental health
- 65% say its affecting their ability to work.
- 14% of those in distress have sought mental health care- most paying out of pocket
- 70% of employees report burnout
- 90% of HR professionals report experiencing burnout



# Workers who feel unsupported by their employer are twice as likely to make a career change

Understanding Employee Mental Health in Unprecedented Times | Lyra Health

### HR Professionals: People Team Members

What is going on with the people's people....

98% of HR professionals reported burnout

94% overwhelmed

88% dread their work

97% emotional fatigue because of work

83% office politics disrupting the workplace

29% feel their work is valued in their organization

70% open to leave their jobs

73% don't feel they have the resources to do their jobs

HR Professionals are bearing the load of burnout at a larger capacity

- Great Resignation
- Workplace changes
- 5 different generations working at one-time
- Bara HR. leaders, feel, the hrunt of the work place changed landscape



#### **Approach - Opportunities - Barriers**





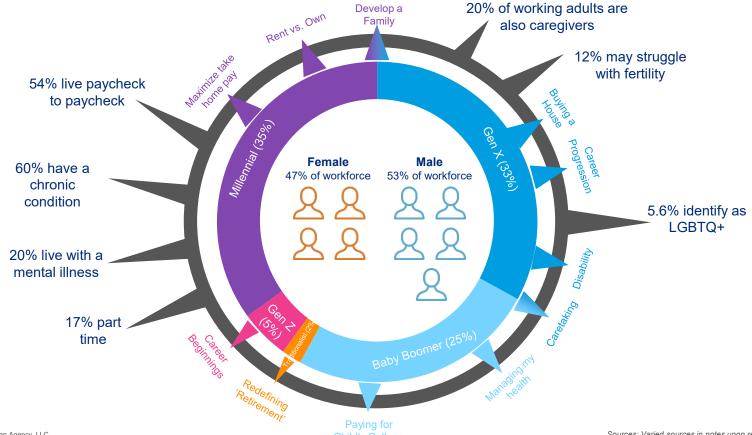
Marsh McLennan Agency takes a multi-faceted approach to delivering a balanced wellbeing program.

We work with clients to develop and implement actionable strategies that incorporate all dimensions of an individual's well-being to spark engagement at work, and let them grow outside of the workplace personally and professionally. The combination helps employees reach their full potential.

MMA DIMENSIONS OF Well-being

### No one thing will make all employees feel valued

It will take providing varied and valued benefits within a caring culture



### **Seize Opportunities**

Recognize and address barriers

Don't miss an opportunity to level set and create enthusiasm! If you are not excited about it, your teammates won't be either.

#### **Barriers**

- Operating in departmental silos
- Piecemeals Fragmentation Disarray
- No buy-in
- Unsupportive attitudes Well-being is fluff
- No budget
- No current Culture
- No dedicated staff No one to help
- No Goal/ Vision or Mission
- We don't have time

#### **Opportunities**

- Well-being is an initiative for ALL
- Be comprehensive and Complete
- Plant seeds- Influence upward Direct your audience
- Unsupportive attitudes Well-being is fluff
- Utilize public health and carrier resources
- Make a plan to integrate into business practice
- Build the team- incorporate colleagues outside of HR
- If the story doesn't exist, create it. Use your insights.
- Your employees spend most waking hours with you

## **Best Practices**

### The Well-being Game got better and more inclusive

So should the conversation

Holistic Well-being

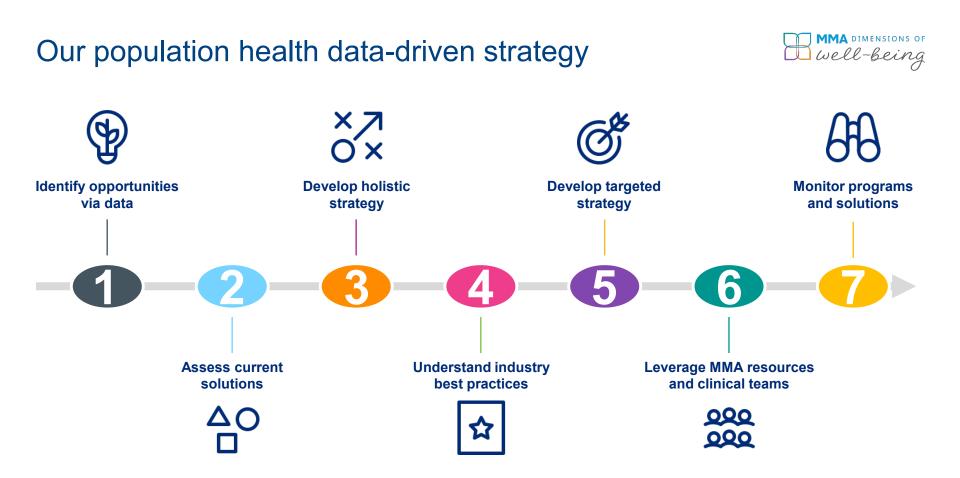
Engagement

Productivity

**Business Practices** 

#### **COMMUNICATION IS KEY!**



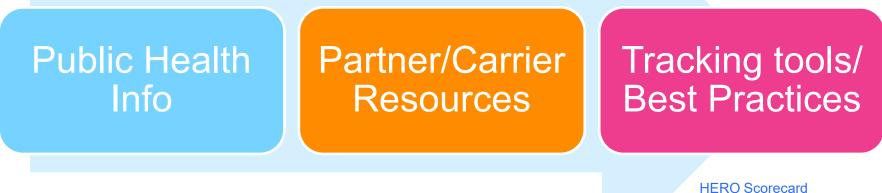


#### Resources

Marsh & McLennan Agency LLC



Put the wheels in motion

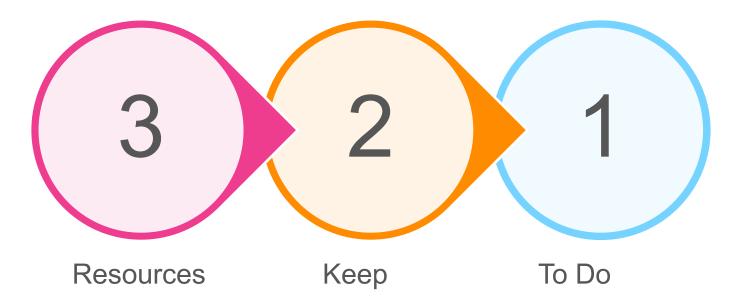


<u>HERO</u> <u>Centers for Disease Control</u> <u>American Heart Association</u> <u>QUIT Texas</u> Health Plan Partners Broker Partners EAP Existing Vendor relationships HERO Scorecard Centers for Disease Control American Heart Association

> MMA Playbooks MMA Toolkits

#### **Closing Thoughts – Take it Away!**

### **Closing Thoughts**



## **Tips for Success**

#### 10 take aways

- 1. KISS IT
- 2. Use your peers for insight ---but make your program yours
- 3. The right timeline is the one that exists for you and your team members
- 4. Put the wheels on- Don't reinvent
- 5. Be holistic- Don't force it
- 6. Make it matter
- 7. Track it What gets measured gets managed
- 8. <u>Practice it What gets managed means it</u> <u>MATTERS</u>
- 9. Target it Be specific and SMART with Goals
- 10. Embark on Journey Well-being programs should evolve, pivot, and change as your organization does





# Self-Care is essential and crucial

## You cannot pour from an empty cup

## Questions



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